

Conferencing

Act as a coordinated team and make qualified decisions



Typical Areas of Use



Connect emergency team members (cardiac alarm)



Connect crisis managers



Coordinate hotel evacuation



Call hotel service staff to morning call



Discuss confidential issues securely (e.g. banks)



Coordinate mobile employees (e.g. editors)



Synchronize teams in headquarter & branches



If several persons responsible are involved in a process, it is important that all team members be informed at the same time. This allows them to synchronize with each other and trigger various (auxiliary) measures.

This saves time, especially in emergencies, and brings the helpers to the scene more quickly.

Work together effectively

The 'Conferencing' application module supports rapid decision-making and assistance through various, also automated conferences. Conference activation can be process-, time- or contact-controlled, but also spontaneously by telephone or via the Operator Tool from a workstation.

Example: Emergency conference

In an emergency conference, for example, a preset conference can be activated by dialing an emergency number: The fire department, plant security and doctor are called and connected to the caller for a conference call. The caller's telephone number, including the location of mobile subscribers, can be displayed if the location function is supported.

Conference types with variable security settings

Meet-me Conference

Dial-in from outside, activated and terminated by the conference master – low effort, quick setup



Preset Conference

Prepared participants are automatically dialed and connected in a process-controlled manner, e.g. for emergency conferences



Roles with special rights



Conference Admin

Responsible for the pre-configuration

The Conference Admin creates conferences in the admin tool and configures the framework conditions (e.g. number of participants, conference duration, etc.).



Conference Operator

Controls and oversees multiple conferences

The Operator controls the allocation and withdrawal of speaking rights, the parking of participants, ad-hoc dialing, own entry/exit, attendant functions, etc.



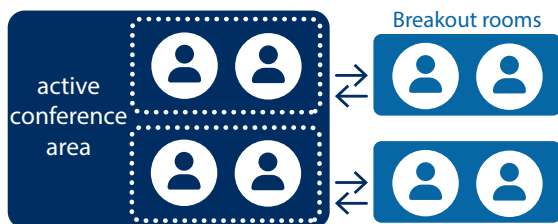
Conference Master

Usually the initiator of a conference

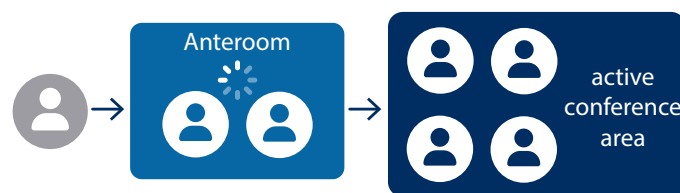
The Conference Master automatically has the right to speak, ends the conference by hanging up and can dial and disconnect participants.



Conference rooms NEW



Breakout rooms for individual coordination



Anteroom for conference preparation/attunement

Product details/Performance features

- ✓ Up to 1,000 conferences with up to 60 predefinable participants
- ✓ Up to 20 conferences can be controlled simultaneously
- ✓ Parallel dialing of all call numbers of a conference member
- ✓ Precise security control of conference access (PIN/security code, call number control)
- ✓ Active and passive conference participants (listen only/muted), waiting room with music, participants with master/operator function
- ✓ Conferences can be simultaneously activated multiple times (e.g. for emergency numbers)
- ✓ Communication logging
- ✓ Welcome message for the caller and configurable greeting for the called parties
- ✓ In case of several simultaneous emergency calls: activation of parallel conferences or inclusion of additional callers in the existing conference
- ✓ Conference node function, e.g. for emergency switching of unstable mobile connections: automatically re-establish disconnected calls
- ✓ Detailed configuration of speaking rights, e.g. for information distribution: only the convener can hear all participants
- ✓ MLPP: Disconnection of ongoing telephone calls according to hierarchy levels
- ✓ Closed-User-Groups
- ✓ Indication of the active speaker NEW

Order information

Unlimited test license: 10 conferences can be set up, 1 can be actively used

TNK:DP9L-CO – Full-featured application Conferencing with up to 1,000 conferences*

* The new features (conference rooms and speaker identification) are available exclusively and free of charge for SWA customers.



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Reliable alerting, information and communication

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